



PATIENT RIGHTS & RESPONSIBILITIES

At Vital Doctors Medical Equipment, we are committed to providing you with quality medical equipment and compassionate care. This form outlines your rights as a patient and your responsibilities. Please read carefully and sign below to acknowledge that you have received and understand this information.

I. PATIENT RIGHTS

As our patient, you have the right to:

- 1

Receive Quality Care: You have the right to receive safe, compassionate, and respectful care.
- 2

Dignity and Respect: You have the right to be treated with courtesy and respect for your dignity and privacy.
- 3

Information: You have the right to clear information about your condition, the equipment provided, and instructions for its use.
- 4

Informed Decisions: You have the right to be involved in decisions about your care and equipment.
- 5

Privacy & Confidentiality: You have the right to privacy and confidentiality of your personal and health information in accordance with HIPAA.
- 6

Access to Records: You have the right to review and receive copies of your medical and billing records, as allowed by law.
- 7

File a Complaint: You have the right to voice concerns or file a complaint without fear of retaliation.
- 8

Non-Discrimination: You have the right to care without discrimination based on race, color, religion, sex, national origin, age, disability, or source of payment.
- 9

Emergency Care: You have the right to appropriate emergency care if needed.
- 10

Continuity of Care: You have the right to continuity of care and to be informed of any changes.
- 11

Choice of Provider: You have the right to choose your healthcare provider and supplier when possible.
- 12

Safe Environment: You have the right to receive care in a safe and clean environment.
- 13

Instructions: You have the right to receive instructions on the proper use and care of your equipment.
- 14

Refuse Treatment/Equipment: You have the right to refuse treatment or equipment, to the extent permitted by law.

II. PATIENT RESPONSIBILITIES

As our patient, you are responsible for:

- 1

Providing Information: Provide accurate and complete information about your health, insurance, and contact details.
- 2

Following Instructions: Follow the instructions and guidelines provided for the safe use and care of your equipment.
- 3

Use of Equipment: Use the equipment only for the purpose for which it was prescribed.
- 4

Equipment Care: Take reasonable care of the equipment and report any problems or damage promptly.
- 5

Appointments: Keep scheduled appointments and notify us in advance if you need to reschedule.
- 6

Insurance & Payment: Provide valid insurance information and be responsible for any co-pays, deductibles, or non-covered charges as agreed.
- 7

Communication: Ask questions if you do not understand instructions or your care.
- 8

Respect: Treat our staff and other patients with courtesy and respect.
- 9

Timely Payments: Pay your bills in a timely manner.
- 10

Notify Changes: Inform us of any changes in your insurance, address, or contact information.
- 11

Return of Equipment: Return equipment when it is no longer needed or as requested.
- 12

Cancellations: Provide at least 24 hours' notice for cancellations when possible.
- 13

Compliance: Comply with all policies and procedures of Vital Doctors Medical Equipment.

III. ACKNOWLEDGEMENT

I have read and understand my rights and responsibilities as a patient of Vital Doctors Medical Equipment.
I agree to fulfill my responsibilities to the best of my ability.

Patient Name (Print): _____Date of Birth: _____

Signature of Patient (or Legal Representative): _____Date: _____

Relationship to Patient (if not patient): _____



Thank you for trusting Vital Doctors Medical Equipment
with your healthcare needs.

Questions or Concerns?
Please contact us at (833) 432-4247.